



NZ LIVESTOCK TRANSPORT ASSURANCE PROGRAMME 2017 - FREQUENTLY ASKED QUESTIONS

ABOUT THE PROGRAMME

1. Why is the NZLTA Programme needed?

Completely a market access requirement. Animal welfare is a critical element of the supply chain with both local and export markets requesting assurances in this area.

2. Is the programme compulsory for transport operators supplying NZLTA member company plants?

Yes

3. What about farmers carting their own stock?

Any vehicle which is transporting stock to an NZLTA member company plant must meet the requirements of the programme.

4. Why is there more than one Transport Assurance Programme?

AsureQuality have worked with the NZLTA group over the past 6 years with the aim of avoiding duplication. Currently five meat companies, ANZCO Foods Ltd/AFFCO/SFF/Ovation/Greenlea Premier Meats, have chosen to work together on the programme. If the NZLTA scheme had not been implemented, there would have been the possibility of up to seven programmes, there are currently only two.

5. Are other meat companies able to join the programme?

Yes we would welcome other meat company participation.

DRIVER TRAINING AND REGISTRATION

6. Will our Drivers have to complete the NZLTA animal welfare training if they have already completed Alliance driver training?

No, Alliance training will be recognised, but should be current. All drivers will still need to be registered with NZLTA.

7. How do I register my drivers?

Send us copies of their current New Zealand drivers licence, (images must include expiry date, which may be on the rear of the card), plus evidence of animal welfare training (either Alliance or NZLTA). Please ensure they are also included on your company Driver Animal Welfare Training Register and provide us with a copy of this for our records.

8. How do I book my staff onto an animal welfare training course?

AsureQuality can organise NZLTA driver training, or you can find your local assessor on the NZLTA website at www.nzlta.co.nz. Otherwise you may wish to wait for a scheduled Alliance training course. If you wish to wait for your drivers to complete the Alliance course you must advise us and send through a fully completed 'Driver in Training Induction Checklist'. This document assures us that your driver has been taken through an induction and provided with key documents they should be familiar with. We can then register them as a 'Driver in Training'.

9. What does the Driver in Training category mean?

Should a transport operator employ a new driver they must complete an induction which covers off basic animal welfare requirements. While the new driver awaits training from a recognised provider he will be categorised as a 'driver in training'. The driver in training category is only valid for a period of 6 months. After this time if a copy of his/her AW training has not been received the driver will return to unregistered status and will not be able to deliver stock to member company sites until such time as training evidence is received.

**10. Why was a 'Driver in Training' category introduced?**

The driver in training category has been introduced to alleviate issues with drivers who have to wait for a period of time for a suitable course to be held. Had we not introduced this category, drivers would be unable to deliver stock to member company plants until a training course was completed.

11. How long can a driver be 'In Training'?

Drivers can only be categorised as in-training for 6 months, this gives them time to complete full induction and training, after this time if they have not been registered with NZLTA their status will be returned to unregistered and they will not be permitted to cart to member plants.

12. Who pays for Driver Training?

The cost of the driver training assessment will be between the Registered Training Assessor and the Transport Operators.

13. Who pays for New Driver Registration?

Transport Operators will be responsible for paying a one off driver registration fee of \$48.50 for each new driver enrolled into the NZLTA programme.

14. How are NZLTA Driver Assessors chosen?

NZLTA Driver Assessors are approved by the National Livestock Transport and Safety Group (NLT&SG) convened by Road Transport Forum NZ and by NZLTA member companies. Prospective assessors must initially apply to the NLT&SG for endorsement. Once approved, trainers will be provided with training guidance and relevant information. That content will be developed in association with the NLT&SG and NZLTA member companies.

15. How can I become a Driver Assessor?

If you wish to become an NZLTA Driver Assessor simply complete the Trainer Commitment form which can be found on the NZLTA website (www.nzlta.co.nz) or email nzlta@asurequality.com to request one. Trainer numbers are to be limited. It is also initially anticipated that preference will be given to suitably experienced livestock transport operators and other suitably experienced industry participants. There will be a one off Driver Assessor registration fee of \$165+ GST.

DEPOT AUDITS**16. How and when will the transport depots be audited?**

AsureQuality will conduct NZLTA depot audits every 2 years. Your first depot audit will be scheduled approximately 3 months from your date of NZLTA registration.

17. Who pays for the depot audits?

The NZLTA member meat companies will cover the cost of the depot audits.

NZLTA RANDOM SITE/TRUCK/DRIVER/ANIMAL WELFARE CHECKS**18. Will there still be Truck/Crate/Driver/ Animal Welfare Checks performed at the NZLTA member plants?**

Yes, there will be approximately **1,300** random checks per annum performed at NZLTA member cost.

19. How often will my truck be audited?

With the implementation of our new QR coded crate tags we will be able to tell by scanning the tag when your truck was last audited. If this was within the previous 3 months a further audit will not be necessary, unless an issue is flagged with the vehicle. Apart from this audits will be conducted entirely at random.

20. Who pays for the Site Check Audits?

The NZLTA member meat companies will cover the cost of the site check audits.



CRATE CERTIFICATION & INSPECTION

21. Is it mandatory to have my stock crates RTF certified?

Yes. All crates transporting livestock to NZLTA member company plants must have been audited and certified under the RTFNZ Crate Accreditation Programme to ensure compliance with the RTF Stock Crate Code. Non-certified crates will incur a critical CAR. A certification audit is only required to be completed once.

22. What ongoing checks do my crates have to undergo?

Crates are only required to complete one certification audit. After this time each crate must undergo a simple repairs and maintenance inspection at least biennially.

23. Where are repairs and maintenance inspections completed?

Repairs and maintenance inspections will be carried out at NZLTA member company plants. When an auditor scans your trucks QR Coded Tag he will be able to see when your last crate audit (certification or inspection) was carried out. If this was over 18 months ago a repairs and maintenance inspection will be conducted.

24. What if my truck is not captured at the NZLTA member company meat plant during the 2 year period and I am due for an inspection?

If your truck is overdue for its inspection you must contact your local AsureQuality auditor and they will arrange to come out to your depot to complete the audit.

25. I understand that new QR Coded Tags have replaced the old aluminium ones for all certified crates?

Yes. We are replacing our old aluminium plaques with smart QR Coded tags which will enable instantaneous access to information about your crate. This will save audit time and will help to avoid auditing the same crates repeatedly on plant.

26. How do I obtain QR coded tags for my crates?

All crates already audited by AsureQuality and listed in our database will automatically receive their new QR coded tag. For any unaccredited crates in your possession contact AsureQuality who will organise for an auditor to visit your premises to complete a certification audit. Certification audits on brand new crates will occur at the manufacturer's premises.

27. Who pays for RTF crate certification/inspection audits?

The Transport Operator will cover costs for crate certification and inspection audits. Each Operator will be charged a fee for every certified crate they own. Cost per crate will vary dependant on RTF Membership status and will be charged annually in November. Charges for disbursements audit time/travel/KMS will be charged at the time of audit when these are completed at Transport Operator depots.

28. Who pays for the new QR Coded Tags?

The cost of tags will be absorbed by NZLTA member companies.

29. What happens if my QR coded tag is damaged or lost?

If the damage is due to a design fault your tag will be replaced free of charge, however if the issue has been caused by negligence there is a fee of \$65 to replace a tag. Likewise if you lose your tag you will have to pay for a replacement.